

Quality Policy Statement

The Management and staff of Chilworth Technology Ltd are committed to providing services that consistently meet, and where possible exceed, the requirements and expectations of its clients at all times, proactively seeking opportunities for improvement in product and service quality.

Our Process Safety products and services will conform to relevant national and international standards, regulations and expectations, delivered to the highest levels of quality, integrity and professionalism.

Accordingly, the following policies have been established in order to ensure sustainable development of the business, for the benefit of all stakeholders:-

- To maintain a formal Quality Management System based upon the requirements of ISO9001.
- To ensure that Measurable Objectives are defined, focused upon business needs, customer satisfaction and continuous improvement, for all levels and functions. We will review performance against objectives in Management Team Meetings at least 9 times per annum, with a critical review at an annual, formal Management Review.
- To seek continual improvement in our Products & Services, and the Quality Management System employed, in order to ensure that our customers perceive us as flagship providers and their number one choice. To achieve this, we have a dedicated Operational Excellence team focused purely on driving business improvement.
- To engender a spirit of teamwork and open communication within a respectful business environment where people aspire to work and take personal responsibility for the improvement of quality within the organisation.
- To ensure the optimum effectiveness and efficiency of our most important resource, our people, through on-going training and career development.
- To promote the use of the process approach and risk-based thinking.

The Management team, led by the Managing Director, will work with all staff to continually improve our QMS to drive improvements for the benefit of all our stakeholders.

Signed:  Date: 21/06/2019
Stephen Rowe
Managing Director